

TERMS AND CONDITIONS

EVA

EAGLE VISION ASSOCIATION

These terms and conditions outline the basis on which Eagle Vision Association (EVA) provides its products and services. By accepting our quotation or using our services, you agree to abide by the following terms.



OFFICE NUMBER

081 535 7769

EVA
EAGLE VISION
ASSOCIATION



01. QUOTATION VALIDITY

The quotations are only valid for 14 days.



02. SCOPE OF QUOTATION

The quotation is valid only for the products and services specified. Any additional products or services requested by the customer will be subject to additional charges.



03. ACCEPTANCE PROCEDURE

The customer is required to sign and date the quotation upon acceptance or provide written proof via email. Once a quotation has been approved, Eagle Vision Association (EVA) will confirm a scheduled date for the installation or service to proceed. Should the client retract or cancel their approval after confirmation has been given, a **7% handling fee** will be charged on the total quoted amount. This fee covers administrative, coordination, and scheduling costs incurred in preparation for the approved work.



04. CONFIDENTIALITY

The customer acknowledges that any information provided by Eagle Vision Association in connection with the quotation is confidential. Such information must not be disclosed to any third party without the prior written consent of Eagle Vision Association.



05. INSTALLATION TIMELINESS

Eagle Vision Association will use reasonable efforts to install the products or services by the agreed installation date. However, it will not be liable for any delay or failure caused by circumstances beyond its reasonable control.



06. LIMITATION OF LIABILITY

Eagle Vision Association will not be liable for any indirect, special, or consequential damages arising from the installation services provided. This includes but is not limited to, loss of profits, loss of business, or loss of data.



07. CUSTOMER'S RESPONSIBILITIES

The customer will provide necessary access to the site, including any required permits or licenses, to enable Eagle Vision Association to perform the installation services. The customer will be responsible for any costs or delays caused by a failure to provide such access.



08. OWNERSHIP OF EQUIPMENT

All equipment remains the property of Eagle Vision Association until fully paid for.



09. HANDLING FEE ON RETURNS

A 7% handling fee will be charged for items returned after 7 days from the project start date. This fee covers processing costs and will be deducted from the refund amount.



10. WORKMANSHIP GUARANTEE

All work carried out by EVA is covered by a workmanship guarantee of six (6) months from the date of completion. This guarantee applies to workmanship-related defects only and excludes damages caused by misuse, lack of maintenance, natural wear and tear, or external factors beyond our control.



11. THIRD-PARTY CONTRACTORS

If third-party contractors are engaged before our scope of work is completed and signed off, our liability and workmanship guarantee are void.

Eagle Vision Association will not accept responsibility for any defects, damage, or failures caused by external parties.



12. ACKNOWLEDGEMENT

Upon signing or providing written approval of the quotation, you hereby acknowledge and agree to abide by our terms and conditions.



13. PAYMENT TERMS

Payment is due on completion of the installation unless otherwise discussed.



14. PRICE ADJUSTMENTS

Prices are subject to exchange rate fluctuations and supplier price changes.



15. REMEDIAL WORK AND PAINT SUPPLY

Eagle Vision Association (EVA) hereby declares that it shall not assume responsibility for any remedial work required.

Any necessary tasks will incur additional costs.

EVA will also abstain from supplying paint unless explicitly quoted.

EVA
EAGLE VISION
ASSOCIATION



**LET'S WORK
TOGETHER**

One Reliable Partner. Complete Solutions.

CONTACT US TODAY >



**RELIABLE
SERVICE**



**EXPERIENCED
TEAM**



**QUALITY
WORK**



**WESTERN CAPE
WIDE COVERAGE**